Pattison

Accessibility Feedback Form

Pattison ID | Human Resources

Tell us about your experience with accessibility at Pattison ID, or about our Multi-Year Accessibility Plan 2026–2030. Your feedback helps us find and remove barriers for people with disabilities.

Human Resources reviews every submission and follows up with the team responsible for any barrier identified. If you ask for a reply, we will acknowledge your feedback and respond in a format that works for you.

To request a workplace accommodation for yourself, contact your manager or Human Resources directly.

Other ways to give feedback

You do not have to use this form. You can also contact Human Resources:

- Online: the accessibility feedback form on the Pattison ID website, posted with our Accessibility Plan
- Employees: the accessibility feedback form on WorkVivo
- Phone: Pattison ID main line +1 438 817 7001
- Mail: Human Resources, 1655 Feldspar Ct, Pickering ON, Canada L1W 3R7

This form and our Accessibility Plan are available in an accessible format on request.

Questions marked (required) must be answered. All other questions are optional.

Part 1: About your feedback

1. Which best describes you?

Choose one.

- ☐ Customer or member of the public
- ☐ Job applicant
- ☐ Pattison ID employee
- ☐ Other

2. What is your feedback about? (required)

Choose all that apply.

- ☐ Our Multi-Year Accessibility Plan
- ☐ Our website or online content
- ☐ A Pattison ID location or facility, such as parking, entrances or service counters
- ☐ Customer service
- ☐ Hiring, interviews or job applications
- ☐ My workplace or employment
- ☐ Asking for information in an accessible format or with communication supports
- ☐ Something else

3. Where did this happen?

For example, a location name or city, or the address of a web page.

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4. When did this happen?

An approximate date is fine.

Part 2: Your feedback

5. Tell us what happened or what you would like to share (required)

Include any barriers you came across. Attach extra pages if you need more space.

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6. What would have helped, or what could we do better?

Part 3: Getting a response

7. Would you like us to respond? (required)

You can give feedback anonymously. If you choose no, skip to the end of the form.

- ☐ Yes, please respond to me
- ☐ No, I do not need a response

If you answered yes, please complete questions 8 to 10.

8. Your name (required for a response)

9. How should we contact you? (required for a response)

Choose one, then give the details for that method.

- ☐ Email. Email address:
- ☐ Phone. Phone number, including area code:
- ☐ Mail. Mailing address:

10. Do you need our response in an accessible format or with communication supports?

For example, large print, plain language, Braille, audio, a phone call, a sign language interpreter, or a relay service or TTY.

Privacy

We use the information you give us only to respond to you and to improve accessibility at Pattison ID.

Returning this form

Mail the completed form to: Human Resources, Pattison ID, 1655 Feldspar Ct, Pickering ON, Canada L1W 3R7

Thank you for helping us make Pattison ID more accessible.